

March 10, 2011 – email to a friend – re: more stupid net-bad-ware tricks

On your NON-INFECTED computer:

go to: <http://support.kaspersky.com/viruses/utility>

You may need multiples or all of their tools on your USB drive to fix the broke box
TDSSKiller is the by-far most common fixer for these modern net-compy-killers -

Try that one first:

<http://support.kaspersky.com/downloads/utills/tdsskiller.zip>

click ^^^^^ above link, save,

UNZIP it (to a folder you can find), locate the UNZIPPed files...

then copy it/them (unzipped files) to your USB drive

* I don't have any clue if these things kill/infect USB drives

* back in December I used a USB drive to cleanup - did not burn to CD

Read this:

<http://windows.microsoft.com/en-US/windows7/Start-your-computer-in-safe-mode>

Then at the "sick computer":

Start it in safe mode (F8 during boot, safe mode (no networking, just safe mode))

If/When you get a "desktop" plug in the USB drive

explore the USB drive (there is usually no autorun in safe mode, you have to Bubble->Computer->USB Drive)

DO NOT run the virus-fix tool from the USB drive

* drag it (copy it) to your Desktop ("Documents" folder/library is better) or "Documents"

Now run it from Desktop or Documents

If it finds/cleans virus(es) it will tell you to restart... say OK

DO NOT let the computer come back "up" regular... F8 it again and get into safe mode

see if AVG will run a full system scan in safemode

If AVG is corrupted/broke, we then are in the "beyond the scope of this document" (or phone calls) fix category.

If AVG is NOT corrupted/broke - and completes a safemode scan (maybe cleans maybe doesn't):

restart regular, go immediately to:

<http://www.malwarebytes.org/>

download the FREE version, install it, update it, run it

Many "layers" of anti-[badware] tools were needed for me back in December, Stephen has more recent experience.

Dean

March 10, 2011 – afterthought(s) for my friend and anyone else who uses the above to fix their net-destructed computer:

- The average cost of “un-bad-ware” in March, 2011 is around \$150. That’s the average – the “usual” is closer to \$200-\$225.
- If you use my “freeware” advice, and those tools (free) above and “get away” from an in-store financial destruction: YOU ARE OBLIGATED by the “Rightness of the Universe” to purchase some form of product from Kaspersky and Malwarebytes (and AVG). They should be financed, in some way, for saving you \$150-\$225 (or more).